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MEDIA INFORMATION

Cairo, 17 December 2018

# VFS Global expands Chinese Visa Application Service Center network in Africa with new launch in Egypt

- Newly launched centre in Cairo inaugurated by H.E. Ambassador Song Aiguo
- Avail world-class services like exclusive Premium Lounge access, China in Luxury at the new centre

A new Chinese Visa Application Service Center was launched in Cairo for the greater convenience and accessibility of applicants in Egypt.

Distinguished by enhanced levels of customer service and efficient submission processes, this new centre located at 2nd floor, City Capital Office Building, 6 Ministry of Agriculture, Ad Doqi, Al Agouzah, Giza Governorate 11221, Cairo, Egypt offer applicants a wide range of conveniences in a secure environment.

The newly launched centre in Cairo was inaugurated by H.E. Ambassador Song Aiguo on 17 December 2018 and attended by key members from the Ministry of Foreign Affairs of the Government of the People's Republic of China, the Embassy of the People's Republic of China in Egypt, and VFS Global.

Commenting on the inauguration, **Mr. Zubin Karkaria, CEO, VFS Global**, said "VFS Global is honoured to be serving the People's Republic of China since 2008, and today we are extremely pleased to open our 16th Chinese Visa Application Service Centre globally, and the first one in Egypt. Having started operations in Egypt in January 2013, P.R. China becomes our 20th esteemed client government in Egypt, and this our 53rd Visa Application Centre in Egypt. We are proud to have created direct employment for around 350 Egyptian nationals."

Applicants for visas to People's Republic of China are no longer required to apply at the Chinese Embassy or Consulate in Cairo from 17 December 2018. The centre will accept visa fee payment as cash only in local currency from applicants or by card.

### Launch of 'China in Luxury' retail offering for an exclusive travel experience

The exclusive 'China in Luxury' retail offering which offer a ultra-premium travel experiences to those applicants who plan to visit P.R. China was also launched at the China Visa Application Centre. VFS Global will offer customised tourism experiences that open up a world of exclusivity and one-of-a-kind travel in P.R. China to the residents of Egypt as part of this agreement.

VFS Global has been serving the Government of the People's Republic of China since 2008, and currently manages visa services for the client government in Angola, Democratic Republic of Congo, Nigeria, Kenya, Kuwait, Lebanon, Algeria, Madagascar, Senegal, Gambia, the United Arab Emirates and India.

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#### Key features of the centre include:

- Premium Lounge for personalised service
- Longer operating hours allowing applicants to visit at a time of their convenience
- Professionally trained staff fluent in local languages and Mandarin
- Automated Queue Management system for quicker and more efficient submission processes
- Photocopy facilities available
- Dedicated website for easy access to information including visa categories, requirements, checklist, applicable fees, visa status updates and appointment bookings
- Dedicated contact centre and email support to answer queries and track application status
- Payment of fees by cash or card

## **Chinese Visa Application Service Center**

Address in Cairo : 2<sup>nd</sup> floor, City Capital Office Building, Giza Governorate 11221, Cairo, Egypt

Helpline: +20 237483425/27/28

| Email id: cairocenter@visaforchina.org

Website: www.visaforchina.org

**Submission Timings:** 09:00 hrs to 15:00 hrs (Sunday to Thursday, except scheduled holidays) **Passport Collection:** 09:00 hrs to 16:00 hrs (Sunday to Thursday, except scheduled holidays)

\*VFS Global will be responsible only for accepting applications for client missions. All applications submitted will continue to be assessed and processed by the respective client missions. Timelines for turnaround are as per the discretion of the authorities

### About VFS Global

VFS Global is the world's largest outsourcing and technology services specialist for governments and diplomatic missions worldwide. VFS Global has Swiss parentage and is a portfolio company of EQT, a leading global private equity firm headquartered in Stockholm, Sweden. With 2776 Application Centres, operations in 141 countries across five continents and over 184 million applications processed as on 31 October 2018, VFS Global is the trusted partner of 62 client governments.

### Media Contact

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